



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

10th March 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/03/08.

You requested the following information:

Can you give me the information regarding average ambulance response times to Procter and Gamble, The Heights Brooklands Weybridge Surrey KT13 0XP.

During the period from 1st September 2013 to 28th February 2015 South East Coast Ambulance Service NHS Foundation Trust made three emergency responses to the above address. One response was categorised as a Red 1 and was responded to within 9 minutes 15 seconds. The other two were categorised as Green 2 responses and the average response time for these was 16 minutes 11 seconds. For more information on call categories and response time targets please click on the following link:

http://www.secamb.nhs.uk/about_us/our_performance/response_time_targets.aspx

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust